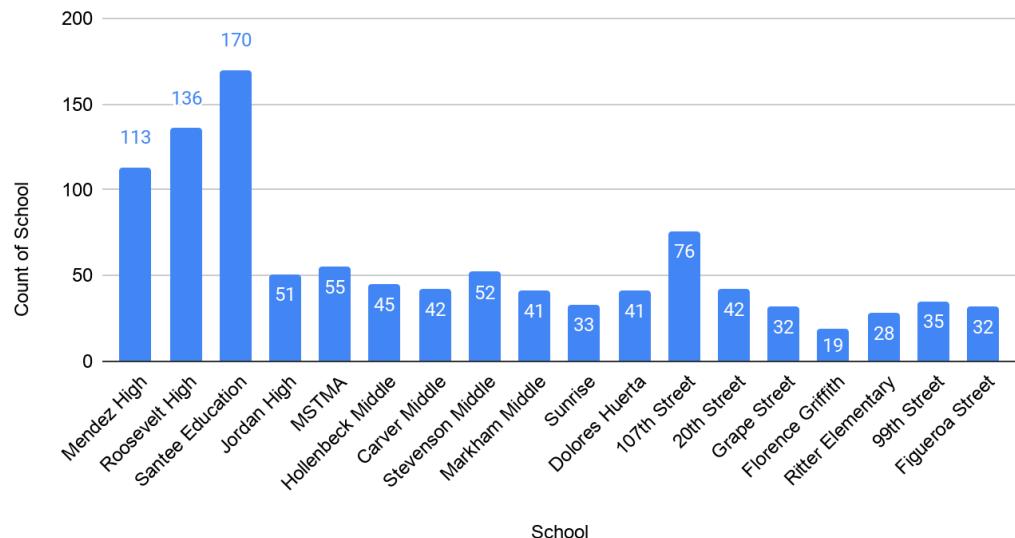


Partnership for LA Schools Family Needs Assessment Survey - March/April 2020

In order to learn directly about the experiences of families during this time, Partnership staff conducted phone surveys with 1,043 families in Watts, South Los Angeles and Boyle Heights between March 24, 2020 and April 4, 2020.

Responses by School

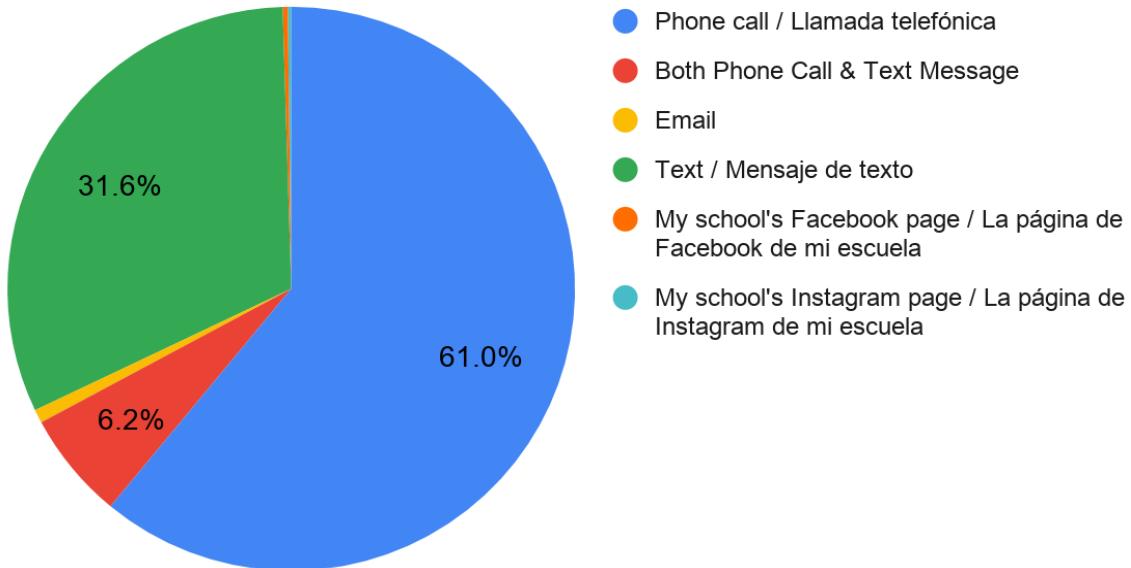


Total Responses: 1043

Questions

1. What is the best way for us to get in communication with you about any updates?
2. Are you aware of the LAUSD Grab and Go Center program that offers free meals for students and families? 2b. If so, have you visited a Grab and Go Center to access its services?
3. Does your student have a computer, laptop, or iPad to access school assignments? If so, is it personal or school-issued?
4. Do you have access to internet or wifi?
5. If you don't have internet access/wifi, have you tried calling Comcast, Verizon, or Spectrum for free access?
6. Does your student need to print materials? If so, do you have printer access?
7. Does your student have necessary school supplies to complete their work? (pencils, paper, etc.)
8. Have your student's teachers communicated with you or your student since school closed?
9. How might we support your child's transition to online instruction?
10. Are there any additional academic supports that you believe your student could benefit from?

1. What is the best way for us to get in communication with you about any updates?



● Phone call / Llamada telefónica

● Both Phone Call & Text Message

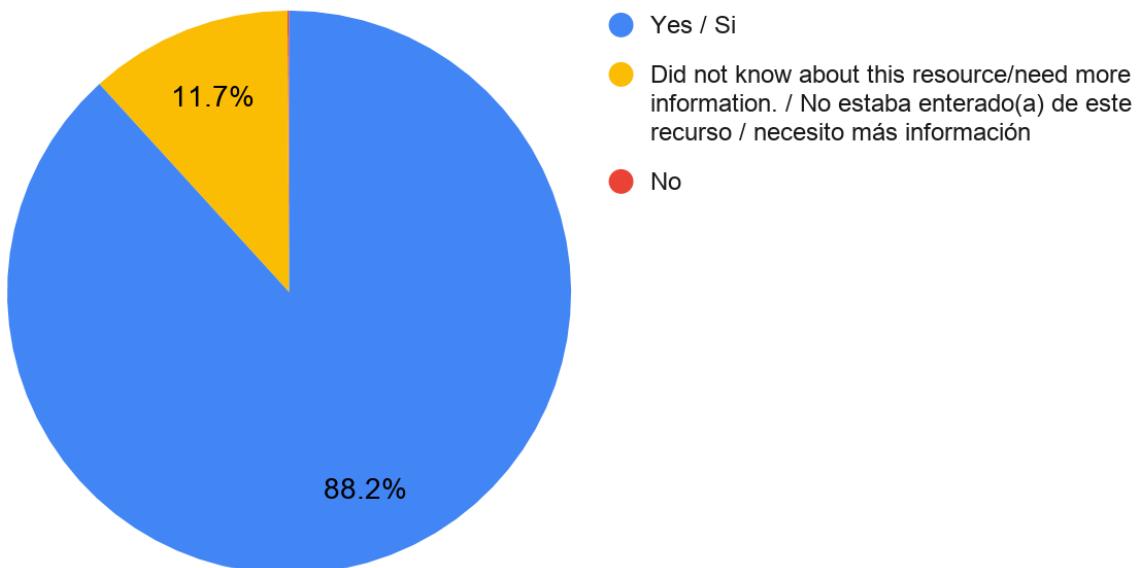
● Email

● Text / Mensaje de texto

● My school's Facebook page / La página de Facebook de mi escuela

● My school's Instagram page / La página de Instagram de mi escuela

2. Are you aware of the LAUSD Grab and Go Center program that offers free meals for students and families?

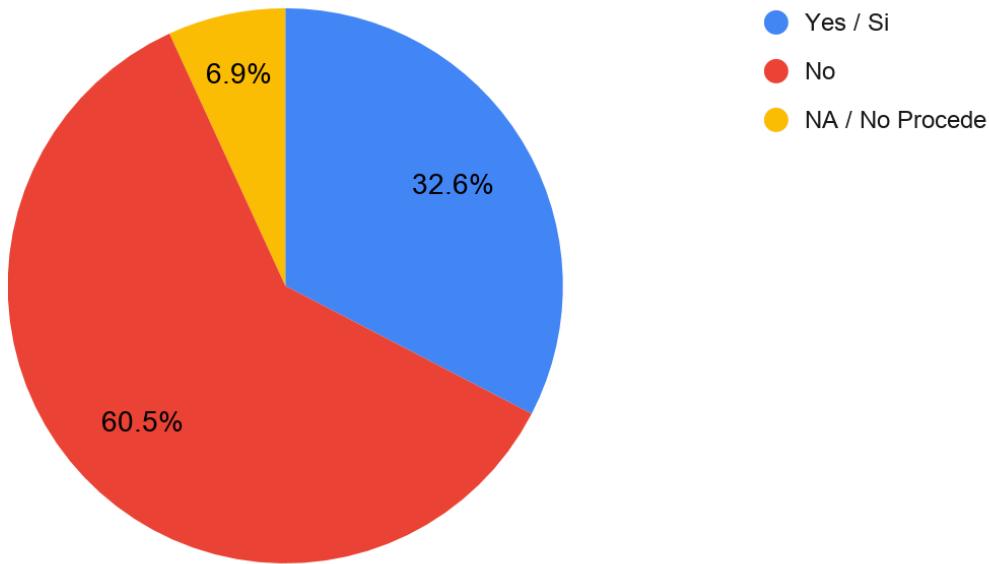


● Yes / Si

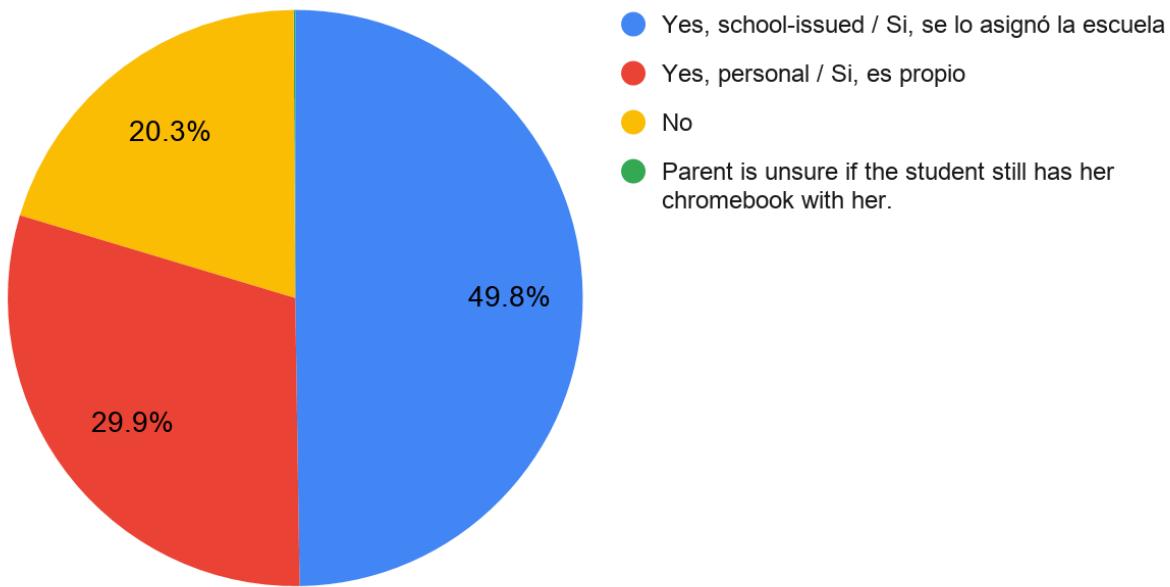
● Did not know about this resource/need more information. / No estaba enterado(a) de este recurso / necesito más información

● No

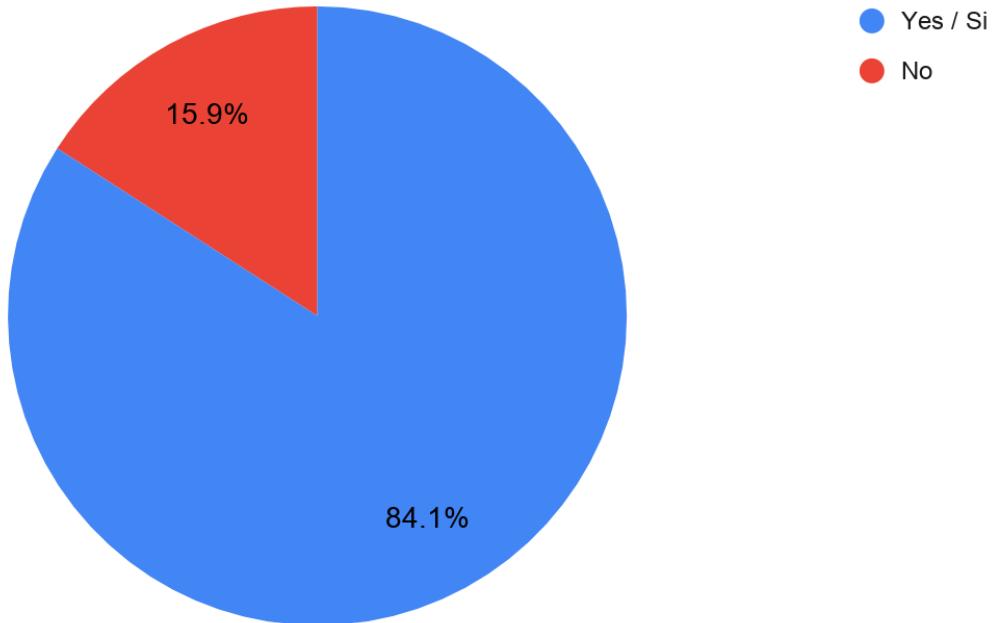
2b. If so, have you visited a Grab and Go Center to access its services?



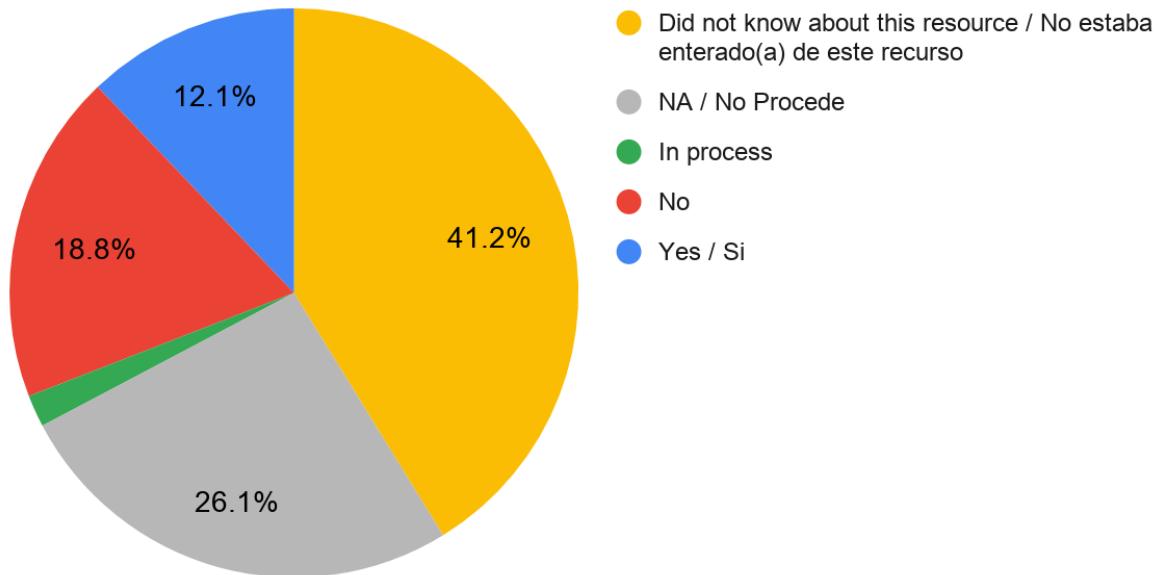
3. Does your student have a computer, laptop, or iPad to access school assignments? If so, is it personal or school-issued?



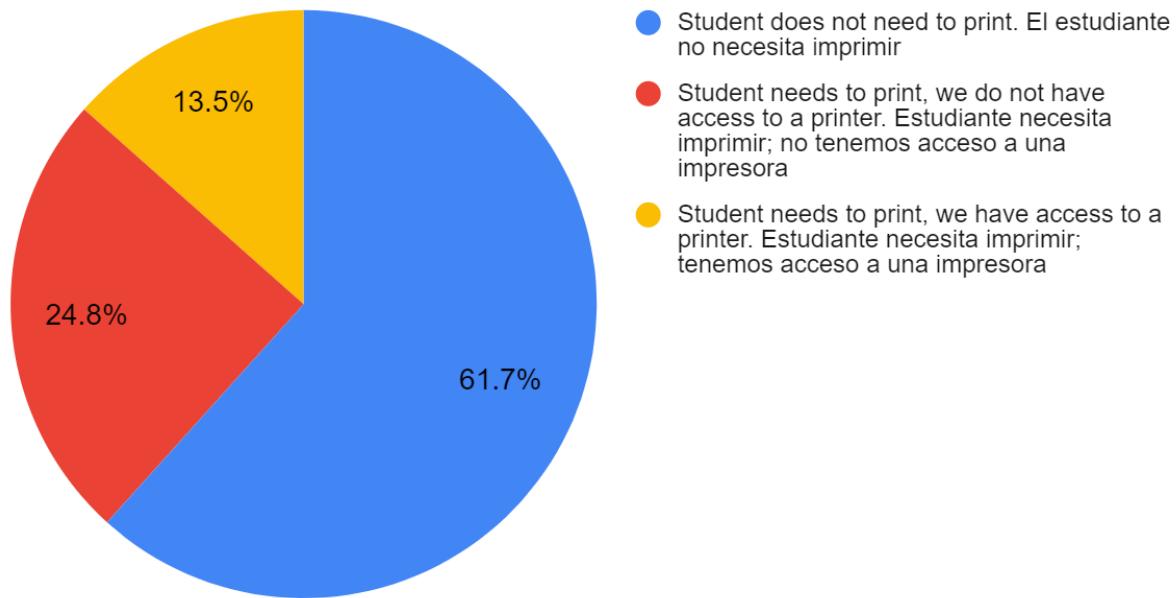
4. Do you have access to internet or wifi?



5. If you don't have internet access/wifi, have you tried calling Comcast, Verizon, or Spectrum for free access?



6. Does your student need to print materials? If so, do you have printer access?

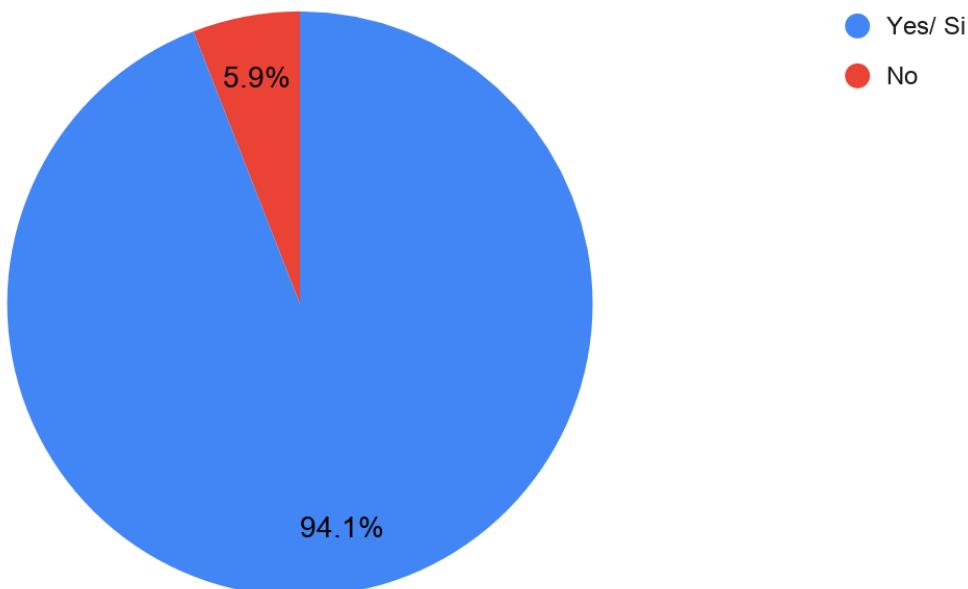


- Student does not need to print. El estudiante no necesita imprimir

- Student needs to print, we do not have access to a printer. Estudiante necesita imprimir; no tenemos acceso a una impresora

- Student needs to print, we have access to a printer. Estudiante necesita imprimir; tenemos acceso a una impresora

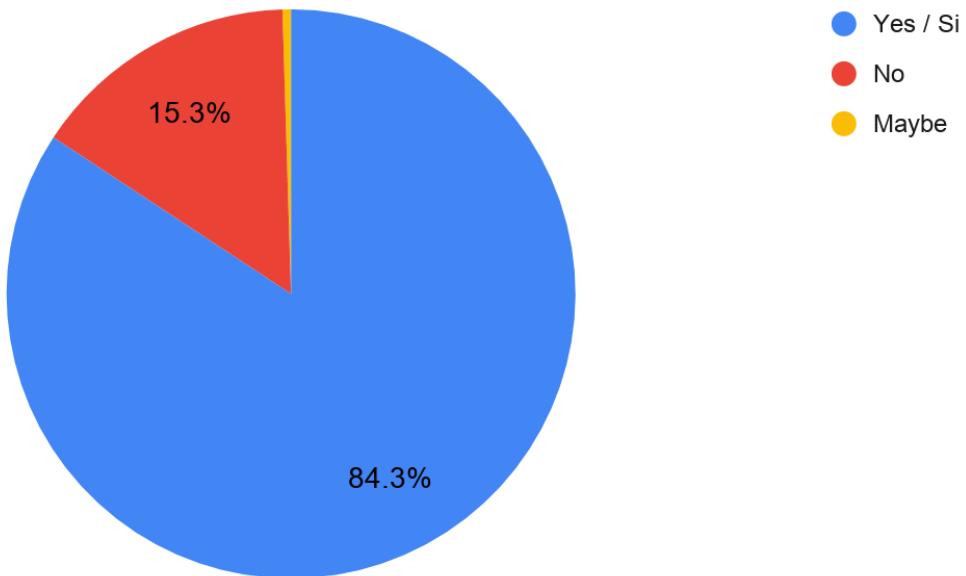
7. Does your student have necessary school supplies to complete their work? (pencils, paper, etc.)



- Yes/ Si

- No

8. Have your student's teachers communicated with you or your student since school closed?



Prominent Themes Across Responses			
	Tech	Grab and Go	Academic
Resources Needed	Computers, internet access, tech support (for operating devices and for accessing platforms)	More accessible centers (some are too far for families without transportation)	tutoring, social-emotional support, math support, paper/notebooks/pencils, printer access, resources for SPED students, grade-level books, instruments for music class/art supplies for art class
Parent Concerns	<ul style="list-style-type: none"> - Parents have tried accessing free internet service through the providers mentioned, but the companies are impacted with requests (no one answers the phone, or they don't have enough technicians to set up internet). - Some families cannot access internet because free providers do not service their area. - Some students received school laptops that are not working and they are unsure of how to proceed. - Some students have been unable to access the online platforms and parents have little-to-no tech knowledge and cannot help them. - Some parents are also concerned because they have multiple children sharing the devices which limits use, or they have multiple children on separate devices using the same hotspot which makes the internet very slow. 	<ul style="list-style-type: none"> - Grab and Go center is not giving them the amount of meals they need (big family/many children in the household). - Some parents indicated that they have not accessed a center because: they were scared to go outside, they did not know where the nearest center was, they were unsure if they had to take their children, or they had no transportation 	<ul style="list-style-type: none"> - Parents would like teachers to communicate with them as well. They indicated they'd like to know if their student is keeping up with assignments. - Parents worry that their student does not have enough assignments to work on and keep busy. - There is a concern about teachers who have sent packets of work home but have not been able to reach out yet.
Other Needs/Questions	<ul style="list-style-type: none"> - Resources for eviction notice? - One or both parents lost their job. 		